



novanetworks

Number Porting Request Form

Please complete both pages and post to:

Nova Networks Ltd, 601 Harbour Point Business Park, Little Island, Co. Cork

You MUST include a copy of the first page of your latest phone bill.

Do NOT cancel your existing phone account or you may lose your phone number. This will be done as part of the porting process.

Port Request Terms – Important

If you answer Yes to any of these questions, please contact us BEFORE submitting the form. If you submit a port request and it is rejected due to any of the below reasons, our supplier will charge us €15 and we will pass this charge on to you. Customers should note that if they request to port a number that has broadband on the line, their broadband will cease once the port is complete.

Has there ever been DSL (fixed line broadband) on your line? Yes No

We recommend that all customers contact their existing provider to ensure that ALL traces of DSL have been removed from the line. Make sure to get a written confirmation or reference number from the provider.

Are the numbers listed ISDN numbers, part of a high speed pair or assigned as part of a block of numbers? Yes No

Some numbers cannot be ported individually e.g. ISDN lines, hunting numbers etc. If you're in any doubt please check with your provider.

Do you rely on your existing PSTN telephone connection for your TV service, house alarm, credit card machine, fax machine or any other device/service? Yes No

Some services that work over a PSTN telephone connection will not work over a VoIP telephone connection, it may be necessary to check with your supplier before you submit your port request.

Acceptance

Name: _____

Nova Account Number: _____

Contact Number: _____

I request that the numbers on Page 2 be ported to Blueface* under the terms outlined above.

Signed: _____

Dated: _____

Print Name: _____

Position in Company: _____
Where Applicable

* Please note that Blueface provides Nova Networks with our geographic number facility (021, etc), therefore you are porting your number to Blueface in order to use the Nova Networks phone service. This form should be returned to Nova Networks who will process it on your behalf.

